

## INTERCARE NEWLANDS PHYSICAL REHABILITATION HOSPITAL

### Referral Process

#### Referring Specialist

- Download and complete the [Patient Referral Form \(IDH020\)](#).
- Alternatively, forward your referral notes to the case manager.

#### Ward Staff

- Contact the case manager to obtain the form.

#### Case Manager

- Conduct a bed assessment for the patient in the acute hospital.
- Gather the required information and coordinate with the relevant medical scheme to obtain authorisation.
- Notify the referring specialist and the hospital ward staff as soon as authorisation is secured for the patient's transfer.
- Inform the patient's family about the arrangements for the transfer.

### Visiting Hours

Monday – Sunday  
11:00 – 20:00

### Address

Intercare Newlands Physical Rehabilitation Hospital  
5th Floor, Sports Science Institute of South Africa  
15 Boundary Road  
Newlands  
Cape Town  
[Get Directions](#)

### Case Manager Contact Details

064 641 1780  
[casemanager.nw@intercare.co.za](mailto:casemanager.nw@intercare.co.za)

### General Contact Details

021 891 0911  
[physicalrh.newlands@intercare.co.za](mailto:physicalrh.newlands@intercare.co.za)