

## Patient Right's Charter

- **Access to Care**

Patients have the right to receive timely and appropriate care, including emergency care and access to healthcare facilities.

- **Informed Consent**

Patients have the right to understand the risks and benefits of their treatment options and to make informed decisions about their care.

- **Confidentiality**

Patients have the right to privacy and confidentiality regarding their medical information.

- **Right to Refuse Treatment**

Patients have the right to refuse treatment, even if it means potentially risking their health, provided they can make informed decisions.

- **Second Opinion**

Patients have the right to seek a second opinion from another healthcare professional.

- **Continuity of Care**

Patients have the right to ongoing, coordinated care that addresses their needs.

- **Respect and Dignity**

Patients have the right to be treated with respect and dignity by healthcare professionals.

- **Safe Environment**

Patients have the right to a clean, safe, and comfortable environment for their care.

- **Knowledge of their Health**

Patients have the right to receive information about their health condition, treatment options, and prognosis.

- **Participation in Decision-Making**

Patients have the right to be involved in decisions about their care.

- **Right to Complain**

Patients have the right to file complaints about their care and have them addressed fairly.

- **Access to Medical Records**

Patients have the right to access their medical records, unless there are specific legal or ethical reasons to restrict access.